



## Ordering Made Easy

1. Fill out GND's order form (electronic or printed version)

**NOTE:** The ordering practitioner must sign the order form. If the form is completed and submitted electronically, a valid digital signature, including a time and date stamp, is required.

2. Include any special instructions on the order form
3. Include the latest clinical notes regarding this patient
4. Include a copy of the most recent routine EEG report (within the past 12 months)
5. Include the patient's insurance and demographic information
6. Fax all the information to GND at 1-877-290-1544

GND promptly confirms all orders and will contact your office with any questions.

Toll free phone: 1-866-848-2522

[www.globalneuro.net](http://www.globalneuro.net)





## GND Server Login Instructions

1. Log on to our website: [www.globalneuro.net](http://www.globalneuro.net)
2. Click "Physician Login" in the upper right corner
3. Click "EEG Cloud-Based Server Login"
4. When prompted, click "Install" to download and install Citrix Receiver
5. Login: **Username** (first initial of first name and full last name, lowercase with no spaces)  
**Example:** Darren Hall username: dhall  
**Initial Password:** global
6. Create your own password: click "Settings" then "Change Password". Type on designated lines and click OK to confirm
7. Two icons will appear: "NeuroWorks EEG" and "Patient Documents"
8. Click "NeuroWorks EEG" to access the entire study with video. Click "Patient Documents" to access Patient Log, Tech Report and Technical Description

Call your GND Client Development Manager or  
**1.866.848.2522** and **press 3** for additional assistance  
or email [support@globalneuro.com](mailto:support@globalneuro.com)