



October 2019

Dear Valued Customer,

**SUBJECT: MICROSOFT WINDOWS 7 & SERVER 2008 R2 END OF SUPPORT 1/14/2020, UPGRADE NOW**

We thank you for your loyalty and past purchase of our quality products.

This letter is to inform you that Microsoft has announced the end of extended support for Windows 7 and Windows Server 2008 R2 effective January 14, 2020. We know how important it is to receive software and security updates to the maintenance and integrity of Natus devices, along with ongoing technical support. The time to upgrade is now.

**In order to continue to provide you with integrity and functioning of your Natus systems, we encourage you to upgrade your Natus-verified computer to the most recent version now running on Windows 10 operating system. For customers using Windows Server 2008 R2 we encourage them to upgrade to Server 2016.**

After January 14, 2020, you may be subject to security risks and viruses if you choose to continue to operate your Natus application software on a Windows 7 system and Windows Server 2008 R2. Please consider the time required to transition, which may require planning, budgeting, purchasing, implementation and training in your department or organization.

Your local Natus sales representative is available to help with your planning and implementation. We look forward to working with you and helping you maintain the highest level of performance for your Natus systems.

Thank you,

*Natus Marketing*

Natus Medical Incorporated

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The Natus logo is displayed in a bold, teal, lowercase sans-serif font.

Microsoft End of Support Online Reference:

<https://www.microsoft.com/en-ca/microsoft-365/windows/end-of-windows-7-support?rtc=1>