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OTOMETRICS UK HELPS EPSOM & ST HELIER UNIVERSITY HOSPITALS NHS TRUST ESTABLISH NEW AUDIOLOGY CENTRE OF EXCELLENCE

Otometrics UK receives largest single order of sound rooms and equipment to date

Brackley Northamptonshire, UK | (October 24, 2017) – Otometrics, the leading global manufacturer of hearing and balance instrumentation, announced today the receipt of their largest single order of integrated sound rooms and audiology equipment from Epsom and St Helier University Hospitals NHS Trust. The hospital ordered five sound rooms with integrated audiology and balance assessment equipment for use in establishing an audiology centre of excellence within St Helier Hospital, which serves people from the London Borough of Sutton, North East Surrey and further afield.

“We are honoured to be chosen to help Epsom and St Helier University Hospitals NHS Trust realize their vision of helping more hearing and balance patients by delivering state-of-the-art sound rooms and equipment that meet the highest specifications for sound rooms in the NHS,” says Matthew Murray, Country Manager, Otometrics UK.

Up until recently, the audiology department at St Helier Hospital was spread across a large area of the hospital. As part of a renovation project, the audiology department relocated to a newer and larger area providing the opportunity to design a completely new layout for the department.

“We had the opportunity to build a brand new department from scratch, so it was the perfect time to think about how we wanted patients to interact with the department,” says Nicola Charlton, Head of Audiology at Epsom and St Helier University Hospitals NHS Trust. “It took only one meeting with the team from Otometrics and we had everything we needed – one supplier who takes care of everything. They managed the project from start to finish – from design and layout of the sound rooms to the installation and integration of the equipment – they did it all so I could concentrate on managing our department. They made it so easy. It’s the ideal solution for our needs.”

The hospital ordered five different sound rooms for the department. Each one is tailor-made to the needs of the clinic with walls designed to scatter and reduce ambient noise for optimal acoustics and sound-dampening effect. A high performance/low profile floor enables faster installation time, as no special floor preparation is required; and, the unique floor design makes accessibility for disabled persons easier. What’s more, all of the sound rooms have windows in both the wall and door for a more comfortable patient environment.



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“Each sound room has a touch screen multimedia monitor that integrates with our audiology equipment so we can counsel patients from inside the sound room,” says Nicola Charlton. “But what is really great is the way we can personalize each one to make it fit into our clinical environment. Our patients include adults and people suffering from dementia. A sound room can be an intimidating place for them – but with an Otometrics sound room, we can personalize the walls and doors with decorations that put the patients at ease making it easier for them. And the hidden cabling system is less intimidating and provides a clean and tidy appearance.”

Audiology equipment is an integrated part of the sound rooms and includes Aurical, a complete, modular hearing aid fitting and verification system, Aurical HIT hearing instrument testing chamber, Madsen Astera audiometer, Madsen Zodiac tympanometer, Madsen Capella² audiometer, and OTOcam. In addition, the order includes the ICS Impulse balance assessment solution and Chartr EP 200.

A ceremony to unveil the new audiology department is to be scheduled soon.

About Otometrics A/S

Otometrics is the audiology industry leader providing instrumentation and software solutions to hearing and balance care professionals worldwide. For more than 50 years, Otometrics has been helping hearing and balance care professionals succeed in improving the quality of life for their clients and patients around the world by delivering expert knowledge, reliable solutions and services – providing a trusted partnership.

Otometrics develops, manufactures and markets computer-based audiological, otoneurologic and vestibular instrumentation in more than 80 countries under the Otometrics brands, including Madsen[®] Aurical[®], Hortmann[®], ICS[®] and Oscilla[®]. Otometrics is a division of Natus Medical Incorporated (North America NASDAQ: BABY) – a US-based leading provider of healthcare products, devices and services used in the newborn, neurology, sleep, hearing and balance markets. For more information, please visit www.otometrics.com and www.natus.com.