

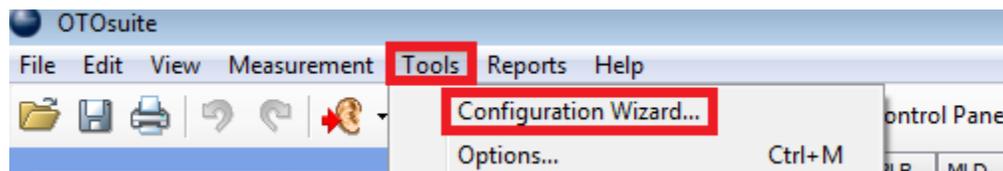
Document Description

The document describes how to upgrade the AURICAL AUD firmware and resolve the Device error 1.

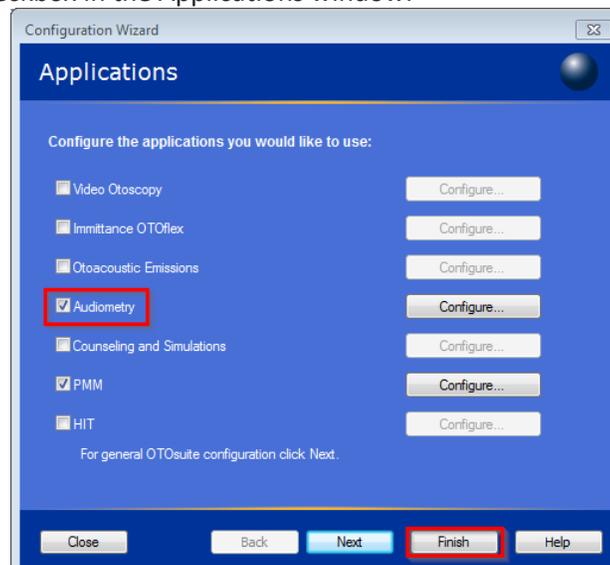
1. Device error 1 screen coming up when selecting the PMM or Counseling and Simulation module.



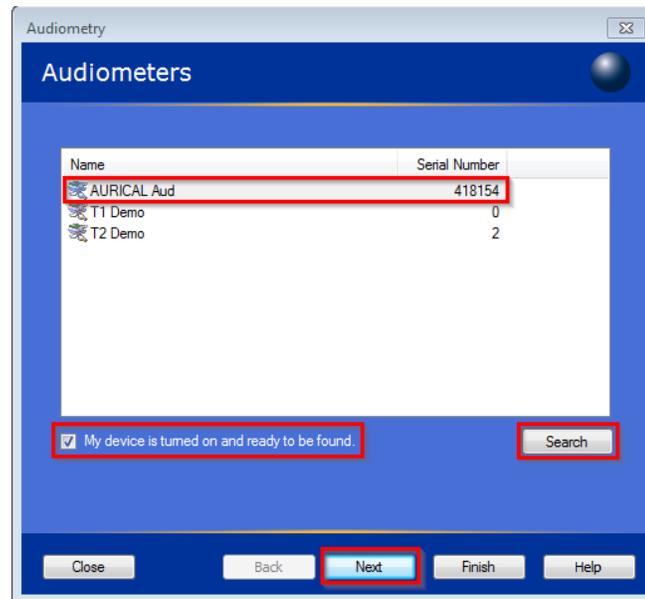
2. Go To **“Tools”** and the **“Configuration Wizard”** in the OTOsuite menu.



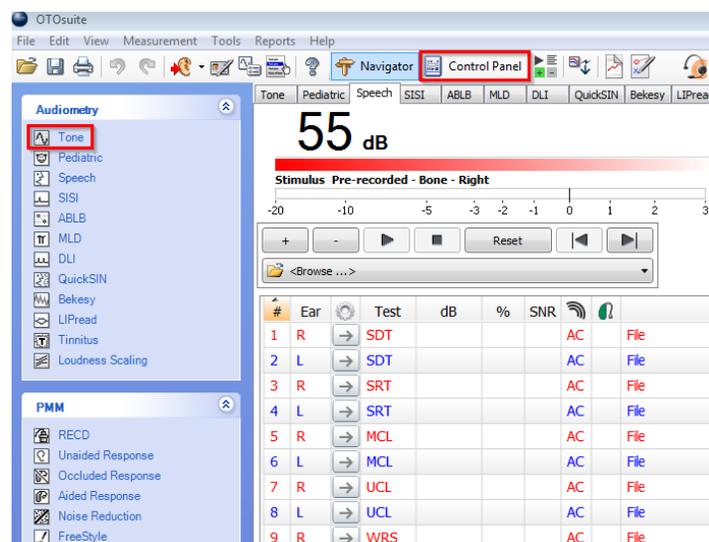
3. Select the **“Audiometry”** checkbox in the Applications window.



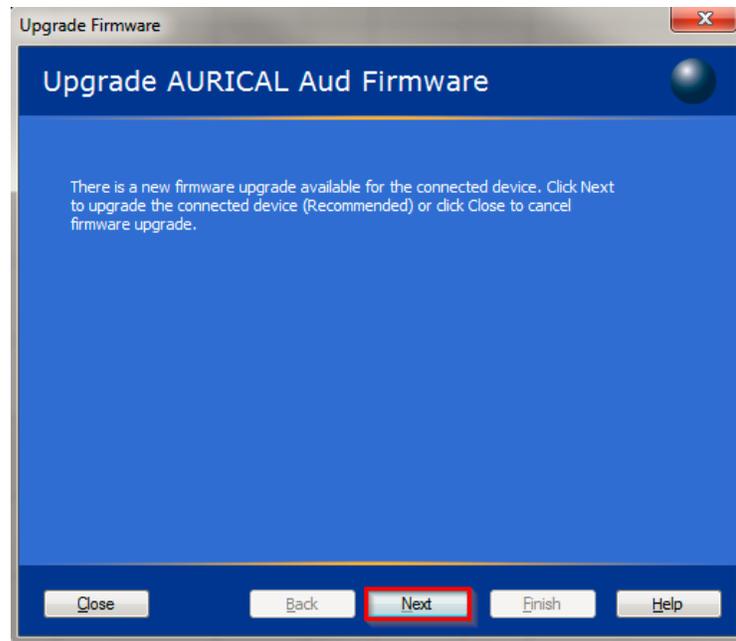
4. Check the box **“My device is turned on and ready to be found”**. Click the **“Search”** button and wait until the connected Aurical Aud shows up on the list. Select the **Aurical AUD** to connect (highlighted in blue).
Don't select either the T1 or T2.
 Click **“Next”** till you see **“finish”**



5. Select the **“Audiometry/Tone”** and click the **“Control Panel”**.



6. AURICAL Aud firmware upgrade window will pop-up . Click “Next” to start upgrading the firmware.



7. When the firmware upgrade is finalized, go back and complete the following steps as applicable:
 - a. If an Astera is connected to the same computer, complete steps 3 and 4 and highlight the Astera.
 - b. If the audiometry module on the Aurical PMM is enabled and an Astera audiometer is not used on the computer uncheck the check box next to Audiometry in step 3. Click Finish.
8. Once all steps are completed attempt to connect to the Freefit collar and the unit should connect.