



Question

Answer

What is Otobase?

Otobase is the scalable software solution that easily integrates patient data from the products you already have in your clinic. With a familiar user interface for improved workflow efficiency, Otobase seamlessly merges with all Noah-compatible equipment, easily connecting your devices to electronic medical record (EMR) systems.

What is EMR/EHR? And what is the difference?

EMR stands for Electronic medical Record. EHR stands for Electronic Health Record. While an EMR holds the results from one practice or department, an EHR is designed to contain and share information from all providers involved in a patient's care.

What is EMR integration?

EMR is the digitization of paper documents, charts, laboratory test results, and similar files typically generated in a healthcare environment. EMR integration enables the flow of this digitized healthcare data – such as patients' personal information, allergies, medications, diagnosis history, and radiology test results from work throughout the healthcare system or clinic.

What are the advantages of EMR integration?

EMR integration...

- Eliminates manual entry of patient data and reduces risk of human errors
- Gives immediate access to test results on any PC on the EMR network
- Eliminates printing, scanning and other manual handling of test results and reports
- Improves workflow – and gives more time for patients
- Allows full Medicare Reimbursement in the United States

What are the advantages of Otobase?

- Seamlessly connects to major brands of audiology equipment
- Automatically transfers data to the EMR system
- Utilizes existing GDT and HL7 interfaces to access the EMR system
- Provides secure data transfer while remaining HIPAA and GDPR-compliant
- Easy-to-learn platform with its familiar user interface
- Convenient data views using the daily worklist
- Creates and accesses reports in one interface
- Scales the solution to meet your clinic's evolving needs

The US government has mandated that medical records must be saved electronically. What is that about?

For physicians who either have not adopted certified EHR/EMR systems or cannot demonstrate "meaningful use", Medicare reimbursements are reduced.

Does Otobase have features like billing, scheduling, statistics, comment list and spell check on comments?

No, Otobase does not itself have these support features. Otobase provides seamless EMR integration with all of your Noah compatible audiology equipment, but does not provide any data analytics.

Question	Answer
Does it work with Noah or does it replace Noah?	Noah is a standard that ensures smooth exchange of audiology data between programs and systems. The audiology equipment in your clinic will share data with Otobase using the communication part of Noah called Noah Engine.
I have all my patients in a Noah database. What do I do?	With Otobase comes a special program that allows easy migration from your Noah database. The migration will be done as part of the Otobase installation.
What is HL7?	HL7 stands for "Health Level 7". It is a communication standard widely used in the health care sector.
What EMR/EHR systems does HL7 work with?	As most, if not all, mid- to large scale EMR system vendors use HL7 it will be possible to connect to all these systems.
Does Otobase only work with Otosuite and Natus instruments? I have some equipment from other suppliers, will it work with them?	If Noah engine is installed on your PC, Otobase will work with Otosuite compatible instruments as well as all other Noah compatible instruments and systems from major manufacturers.
Does Otobase work with ICS/Balance?	Natus' balance portfolio is not Noah compatible, and therefore cannot integrate with Otobase.
Does it work with Natus's portable screening and audiometry products?	These products are portable and do not support the Noah standard, and therefore cannot integrate with Otobase.
Does it work with Fitting equipment?	Yes, Otobase works with fitting software – as they use Noah format. You just need to have Noah engine installed as well.
What kind of information will go into the EMR?	<ul style="list-style-type: none"> • a hyperlink that on PCs with Otobase and the software used for the test (e.g. Otosuite) will open the test in this software • a PDF report readable on any PC on the EMR network (with a PDF reader) • plus the information that the ordered test has been carried out
Is Otobase HIPAA compliant?	Yes, Otobase is HIPAA compliant.
Is the Annual Service Agreement mandatory?	The annual Service Agreement is mandatory at initial purchase, but is optional after year 1. You also have the option of buying up to 5 years of coverage up front at a discounted rate.

Making sense of the body's signals

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