

Otoscan®

Installation Guide

Doc. No. 7-50-1425-EN/01

Part No. 7-50-14250-EN



Natus Medical Denmark ApS
Hoerskaetten 9
2630 Taastrup
Denmark
+45 45 75 55 55
[natus.com](https://www.natus.com)



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Version release date

2023-05-01

Technical Support

Please contact your supplier.

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1. Introduction

This document describes Otoscan installation procedure.

2. System Requirements

- Operating system: Windows 10 Professional
- Graphic processor: Discrete graphics card with min. 2 GB memory
- Processor: Min. Quad Core, 8 logic cores (hardware threads)
- Total memory: Min. 16 GB
- Display: Min. 14" full HD (1920x1080) Non-Touch
- Wi-Fi adapters: Dual Band Wireless-b/g/n/ac
- Hard drive: min 256 GB Solid State Drive
- USB port : High power USB 3.0 Type A plug  or USB 3.1 Type C plug 
- Internet access. Recommended download speed: 2 Mbit

To maximize device performance, you should close other software or services, if not required while using Otoscan.

3. Installation Application Launch

3.1 Starting the installation from a zip file

1. Right click on the zip file and select **Extract All...**
2. Make sure that the check box **Show extracted files when complete** is selected.
3. Click the **Extract** button. The installation files are extracted and listed in Windows Explorer.

3.2 Pre-installation check

Double-click the file **OtoscanPreConditionChecker** to launch the Pre-condition checker tool. Make sure that your PC has the required resources.

	Required	Recommended
CPU	1.5 GHz	2 GHz
Memory	2 GB	4 GB
Free Disk space	8 GB	8 GB
.Net Framework Version	4.6.1	4.6.1. or later
OS Version	Windows 10	Windows 10

3.3 Launching the installation

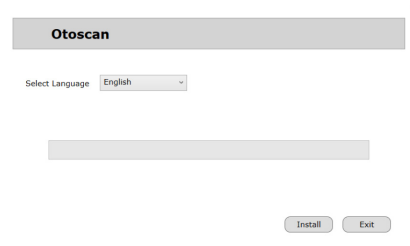
1. Close all Windows programs to avoid conflicts with the installer software.
2. Do not connect any accessories before the installation is completed.

3. Double-click **OtoscanInstaller** to launch the installation.
4. Handle the security warning if it appears. Depending on your Windows security settings, you may get a security warning.

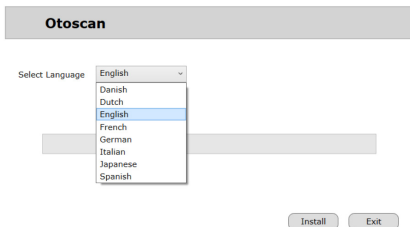
4. Otoscan Installation

4.1 Otoscan Installation

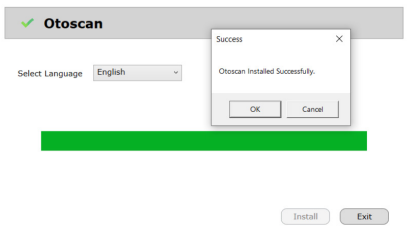
1. Upon launching Otoscan, the installation application screen appears.




2. Select your language from the drop-down.



3. Click **Install** to start the installation.
4. When the installation is completed, click **OK > Exit**.



When Otoscan has been installed, you can find a shortcut  to access the Otoscan manuals in the PC desktop and start menu.

4.2 Otoscan User Guide

If referencing the Otoscan User Guide (P/N: 7-50-1420-EN), ignore the following statements in these sections:

Section 1

- Scanner is used with Otoscan Manger installed on dedicated PC.
- A dedicated laptop with pre-installed Otoscan software.

Section 4.1

- The PC is dedicated to be used exclusively for the Otoscan process.
- Otoscan Session Manager and all required accessories have been installed on the PC at the factory.

Section 4.4.1

- Warning: The scanner must not be connected to PCs other than the locked-down laptop provided by Otometrics.

Section 15

- Technical specification will be overridden by section 2 system requirements.

4.3 Instructions to Access the eIFU

A copy of the User Guide in PDF format is in the associated product area:

* Hearing Aid Fitting: <https://natus.com/natus-support>

Search for *Otoscan User Guide* (P/N: 7-50-1420-EN) and choose the version for your local language.

The files can be printed, saved, or searched using Adobe Reader. A copy of Adobe Reader can be downloaded directly from Adobe Systems (www.adobe.com).

4.4 IFU in Printed Form

You can obtain instructions for use in printed form upon request. The instructions for use will be provided at no additional cost; and within seven (7) calendar days of receiving the request.

Contact Natus Medical Denmark ApS - Tel: +45 45 75 55 55

5. Manufacturer

Natus Medical Denmark ApS
Hoerskaetten 9
2630 Taastrup
Denmark
+45 45 75 55 55
natus.com

5.1 Responsibility of the manufacturer

The manufacturer is to be considered responsible for effects on safety, reliability, and performance of the equipment only if:

- All assembly operations, extensions, re-adjustments, modifications or repairs are carried out by the equipment manufacturer or personnel authorized by the manufacturer.
- The electrical installation to which the equipment is connected complies with EN/IEC requirements.
- The equipment is used in accordance with the instructions for use.

The manufacturer reserves the right to disclaim all responsibility for the operating safety, reliability and performance of equipment serviced or repaired by other parties.

5.2 Natus Contact Information (International)

Contact a Natus authorized service representative.

Telephone:	+1 800-303-0306
Technical Service Toll Free (US & Canada):	+1-888-496-2887
Technical Service Fax:	+1-650-802-8680
Technical Service Email:	technical_service@natus.com
Website:	natus.com